

NPP-128 14th Finance Commission: Declaration of Service Level Standards (FY: 2018-19)

Name of the ULB: **District:** **State:** **UP** **Name of the Executive Officer:** **Mr. H.N. Upadhyay** **Postal address with PIN code:** **NPP Khairabad (Sitapur)** **Phone & Fax Nos.:** **05862-252759, 9450185006** **Email ID:** **ecoppkhairaganansi-up@nic.in**

Water Supply Indicators

Coverage of Water supply Connections	Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
100%	135lpcd	100%	20%	24hours	100%	80%	100%	80%	100%	100%	90%	90%	100%	90%	90%	90%
30.6	57.7	0	17.4	14.3	99.6	90.0	99.6	90.0	99.6	105	80	24.7	26	54.3	57	57

Sewage Management (Sewerage and Sanitation)

Coverage of toilets	Coverage of sewerage network service		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
100%	100%	100%	100%	100%	100%	20%	100%	80%	20%	100%	80%	100%	100%	90%	90%	90%
99.4	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)		
100%	100%	100%	80%	100%	100%	100%	100%	80%	80%	100%	100%	90%	90%	90%	90%	
100.1	100	98.4	0	0	0	0	0	0	83.3	80	0	0	0.0	0	0.0	0

Storm Water Drainage Indicators

Coverage of Storm Water Drainage Network	Incidence of water logging/flooding	
	Current (2018-19)	Target (2019-20)
39.9	0	0

Seel
अध्यासी अधिकारी
नगर पालिका परिषद, खैराबाद
सीतापुर